

asylum is a human right



OWN-LANGUAGE TELEPHONE ADVICE SERVICE

From the 14th February 2011, the Refugee Council in Birmingham will be operating telephone advice only. This is a pilot project which will last for two months. Clients will no longer be seen without an appointment. The new advice lines will be own-language, confidential and **FREE** to call from landlines and mobiles.

If you need advice just call the number and follow the instructions to select the language you require:



**0 808 808 2255
CALL**

ALL CALLS WILL BE FREE

Opening Times:

9:30am – 5:30pm Monday to Friday

Those who are deaf or hard of hearing can use our text phone service:



**Minicom/ Text Phone:
0 808 808 2259**



Refugee Council – West Midlands Office
This Communication is from British Refugee Council (commonly called the Refugee Council), which is a company limited by guarantee registered in England and Wales [No 2727514], with its registered office at 240 – 250 Ferndale Rd, London, SW9 8BB. British Refugee Council is also a registered Charity, [No 1014576]

